PUBLISHED QUARTERLY FOR MEMBERS OF FOOTHILLS FEDERAL CREDIT UNION

# **Cash Back Bonus!**

Volume 11 • Number 3

Rates as low as 8%, APPLY TODAY!

Yearly Purchases	Bonus
\$1,000 and below	0.25%
\$1,001 - \$2,000	0.50%
\$2,001 - \$3,000	0.75%
\$3,001 and above	1.00%



July 2011

#### FOOTHILLS FEDERAL CREDIT UNION FUNDS AVAILABILITY POLICY DISCLOSURE

This Disclosure describes your ability to withdraw funds at Foothills Federal Credit Union. It only applies to the availability of funds in transaction accounts. The Credit Union reserves the right to delay the availability of funds deposited to accounts that are not transaction accounts for periods longer than those disclosed in this polity. Please ask us if you have a question about which accounts are affected by this policy.

1. GENERAL POLICY – Our policy is to make funds from your cash and check deposits available to you on the same business day that we receive your deposit. Electronic direct deposits will be available on the day we receive the deposit. Once they are available, you can withdraw the funds in cash and we will use the funds to pay checks that you have written.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before 4:00 p.m. on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after our cutoff hour or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

2. RESERVATION OF RIGHT TO HOLD – In some cases, we will not make all of the funds that you deposit by check available to you on the same business day that we receive your deposit. Funds may not be available until the second business day after the day of your deposit. However, the first \$200.00 of your deposit will be available on the first business day after the day of your deposit (effective July 21, 2011.) If we are not going to make all of the funds from your deposit available on the same business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made

directly to one of our employees or if we decide to take this action after you have left the premises, we will mail you the notice by the next business day after we receive your deposit. If you will need the funds from a deposit right away, you should ask us when the funds will be available.

3. HOLDS ON OTHER FUNDS – If we cash a check for you that is drawn on another financial institution, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it. If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdrawa a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this Disclosure for the type of check that you deposited.

4. LONGER DELAYS MAY APPLY – We may delay your ability to withdraw funds deposited by check into your account an additional number of days for these reasons:

• We believe a check you deposit will not be paid.

• You deposit checks totaling more than \$5,000.00 on any one (1) day.

You deposit a check that has been returned unpaid.
You have overdrawn your account repeatedly in the last six (6) months.

• There is an emergency, such as failure of communications or computer equipment.

We will notify you if we delay your ability to with-

draw funds for any of these reasons and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day or your deposit.

5. SPECIAL RULES FOR NEW ACCOUNTS – If you are a new member, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000.00 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state, and local government checks will be available on the same business day that we receive your deposit if the deposit meets certain conditions. For example, the checks must be payable to you. The excess over \$5,000.00 will be available on the ninth business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$5,000.00 will not be available until the second business day after the day of your deposit. Funds from all other check deposits will be available on the ninth business day after the day or your deposit.

6. FOREIGN CHECKS – Checks drawn on financial institutions located outside the U.S. (foreign checks) cannot be processed the same as checks drawn on U.S. financial institutions. Foreign checks are exempt from the policies outlined in this Disclosure. Generally, the availability of funds for deposits of foreign checks will be delayed for the time it takes us to collect the funds from the financial institution upon which it is drawn.

Effective July 21, 2011

### **Briefly Noted...**

### **Member Discounts and Services**



Receive 10% off any new wireless plan! Go to www.SprintSave4CU.com



Start thinking ahead! Christmas Club funds will be disbursed on October 3rd, 2011 into your regular Smart Draft account!

### **Holiday Closings** September 5th, 2011, Labor Day October 10th, 2011, Columbus Day

### **Getting To Know Your FFCU Staff**

Name: Jackie McDonald

**Position:** Head Teller

**Employed with FFCU: 11 years** 

**Favorite part of my job:** Giving my members a hard time!

Jackie and her husband Billy have 2 sons, Shane, 23 and Shae, 18. She loves to cookout with family and friends. In September, Billy and Jackie will welcome their first grandchild, a boy who will be named Maddox.



#### **BOARD OF DIRECTORS**

Rollen Bradshaw, Chairman Tony Stanley, Vice Chairman Jeanne Darnell, Secretary Bron Herron, Treasurer Shirley Alford • Charles White June Vincil • Tressea Webb Mykal Belcher

SUPERVISORY COMMITTEE

Rebecca Starnes, Chairman Michelle Hughes **Rodney Willis** 

### **General Information**

#### STAFF

Judy Mills, CEO Romania Hensley, VP Member Services M'recia Oody, VP Office Operations Jackie MacDonald, Head Teller Susanne Anderson • Debbie Farmer Kaye Gagley • Jennifer Russell Lorie Raby • Danny Silva Angela Spence • Amanda Thearp Tammy Watkins • Regina Cornett





Loudon (Main Office) 956 Mulberry Street, Loudon TN 37774 Phone 865.458.4347 Fax 865.458.1710 or 865.458.5816 Hours: M-F 8am-5pm (Lobby) F 8am-6pm (Window)

**Lenoir City Branch** 100 Yale Ave., Lenoir City Phone 865.271.0000 Hours: M, T, TH, F 8pm-4:30pm CLOSED Wednesday

Sweetwater Branch 413 Sweetwater-Vonore Rd., Sweetwater Phone 423.337.7870 Hours: M-TH 8am-4:30pm, F 8am-5pm

#### Toll free 1.800.978.8884

Foothills Flyer is published quarterly by Foothills Federal Credit Union as an information source to our members. Comments are welcome and should be sent to the editor at hutton5@charter.net.

## WWW.FOOTHILLSFCU.ORG